

Terms and Conditions Off-Peak Early Booking ticket

Valid from February 2022

1. These terms and conditions apply to Off-Peak Early Booking tickets. Off-Peak Early Booking is a train ticket that you get a 10% discount for if it is purchased at most one calendar month and at least four days before the planned journey date. That means that if the journey date is 28 October 2022, for example, an Off-Peak Early Booking can be purchased during the period between 28 September 2022 and 24 October 2022. The discount of 10% is on the full fare as applicable on the day of travel.
2. The Off-Peak Early Booking ticket is valid for a one-way or a return journey in off-peak hours, which on weekdays are before 06:30, between 09:00 and 16:00, and after 18:30. An Off-Peak Early Booking ticket is therefore not valid for travel during peak hours, even when the journey started before the peak period (unless there were delays). If a delay makes it impossible to complete the journey during off-peak hours, the Off-Peak Early Booking ticket is also valid during additional journey time outside the off-peak period caused by the delay. The Off-Peak Early Booking ticket is also valid at weekends and all day on public holidays. The Off-Peak Early Booking ticket is not valid on King's Day (27 April).
3. Off-Peak Early Booking tickets are only available as e-tickets. The e-ticket is for the individual and is non-transferable. The [Conditions for E-tickets and Mobile Tickets](#) apply to e-tickets and their use.
4. The initials and surname must be completed in full on the website beforehand, i.e. before the Off-Peak Early Booking ticket is ordered or paid for, and must match the names stated on the identity documents of the person in question. A valid identity document with a photograph must be presented when the ticket is checked, i.e. a passport, identity card or driving licence.
5. This identification requirement (see Article 4) means that Off-Peak Early Booking tickets are only valid for passengers aged 12 or older.
6. Off-Peak Early Booking tickets are valid within the Netherlands with both NS Reizigers BV (referred to hereinafter as "NS") and other rail carriers. They are not valid on Nightjet, Thalys or Eurostar.
7. Off-Peak Early Booking tickets are not valid in combination with other promotions.
8. Once purchased, an Off-Peak Early Booking ticket cannot be cancelled or refunded. NS is entitled to amend these conditions unilaterally at any time. The amended conditions apply from the date on which they come into effect and they will be communicated by NS on its website. Where an Off-Peak Early Booking ticket has been purchased and is still valid, you will be informed individually if it is a change that deviates substantially from what had been promised, in which case the right to a refund for an Off-Peak Early Booking ticket that has already been purchased and is still valid will be honoured.

NS Reizigers BV, Utrecht, February 2022