

# 12. Terms and conditions for NS PriceTime Deal

Valid from 23 July 2024

An NS PriceTime Deal lets you buy a one-way ticket (an E-ticket) before the journey date at a variable discount. This discount can be up to a maximum of 60% compared to the regular full fare for a one-way ticket and it applies only to journeys made with NS. The discount you receive from NS depends (among other things) on how far in advance you purchase the E-ticket using NS PriceTime Deal (known as the 'advance booking interval'), how crowded the route is expected to be, the chosen time slot and the journey date.

NS PriceTime Deal is being introduced by NS Reizigers BV (hereinafter "NS") in various phases:

The second phase commences on July 23, 2024. Just like in the first phase, discounts are applied to tickets for off-peak travel on specific NS routes. These discounted tickets must be purchased at least one calendar day before the planned journey date. The discount amount is determined by factors such as the advance booking period and the specific NS route. The advance booking period is a maximum of 30 days before the journey date. In the second phase, the discount amount during off-peak hours depends on the selected time slot on the relevant travel day (weekday or weekend day).

These terms and conditions apply to the second phase of NS PriceTime Deal.

## 1. Phase 2

**1.1** The discounts given during the second phase range from 5% to 60% of the regular full fare for a one-way ticket on the NS route in question and depend on the day, the route and the advance booking interval before the journey date. The advance booking period is a maximum of 30 days before the journey date. The chosen time slot on the specific day (weekday or weekend day) will also influence the discount amount.

Weekdays, Monday to Friday:

- 09:00 - 12:00
- 10:00 - 15:00
- 13:00 - 16:00
- 18:30 - 21.30
- 20:00 - 02.00

Weekend days, Saturday and Sunday:

- 06:00 - 12:00
- 10:00 - 16:00
- 14:00 - 20:00
- 18:00 - 02:00

## Christmas promotion NS PriceTime Deal

When buying an e-ticket between 12 December and 19 December 2024, for the travel period from 21 December 2024 to 6 January 2025, you can make use of the following time slots:

Monday to Sunday:

- 06:00 - 12:00
- 10:00 - 16:00
- 14:00 - 20:00
- 18:00 - 02:00

## 2. General

**2.1** A ticket with NS PriceTime Deal can only be obtained as an E-ticket and can only be purchased through the journey planners on the website (NS Reisplanner in ns.nl) and the NS app. The following apply for these E-tickets:

- a. Use of the E-ticket is subject to the [E-ticket Terms and Conditions](#).
- b. it is a personal ticket that is non-transferable, and
- c. when purchasing online, the passenger's initial(s) and last name must be entered in full before payment, and must match the name as stated on the identity document of the passenger concerned. On public transport, the duty to provide proof of identify applies from the age of 12. A valid identity document with a photograph must be presented when the ticket is checked.

**2.2** E-tickets with the NS PriceTime Deal are valid for a one-way journey on the route and in the class and on the date and time slot stated on the E-ticket. Therefore it is not permitted to travel outside the time slot stated on the E-ticket, unless there is a delay. If a delay makes it impossible to complete the journey during the selected time slot, the E-ticket with the NS PriceTime Deal is also valid during any additional journey time outside the time slot caused by the delay.

**2.3** E-tickets with the NS PriceTime Deal are only valid for travel with NS. E-tickets with NS PriceTime Deal are not valid on the domestic routes of the international trains subject to a reservation requirement, such as Nightjet and Eurostar.

**2.4** An E-ticket with the NS PriceTime Deal is not valid in combination with other products and/or other promotions

**2.5** Once purchased, an E-ticket with the NS PriceTime Deal cannot be changed, cancelled or refunded except where NS is legally obliged to do so. The right of withdrawal does not apply to tickets and therefore does not cover an E-ticket with the NS PriceTime Deal.

**2.6** NS is entitled to amend these conditions unilaterally at any time. The amended conditions apply from the date on which they come into effect, and they will be communicated by NS on its website. Where an E-ticket with the NS PriceTime Deal has been purchased and is still valid and it is a change that deviates substantially from what had been promised, the right to a refund for E-tickets with the NS PriceTime Deal that have already been purchased will be honoured.